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Colleges That Change Lives That's Not how We Do it Here! Staying Afloat During Tides of Change The New Intimacy The Heart of Change Girl Meets Change Change of Heart A Heart Revealed The Power of Spirit The Heart & Soul of Change Change Leadership: The Kotter Collection (5 Books) Renovation of the Heart Change of Heart Building a Family Breaks My Heart Leading Change What's the Matter with Kansas? The Heart of Change Field Guide Switch Ecology at the Heart of Faith Healing the Heart of Democracy Radical Acceptance The Heart of a Woman The Heart of Change War of Words Leading Change, With a New Preface by the Author Enlightened Leadership In Defense of Looting Heart Change Buy-In The Heart of Hannen You Can Change A Heart in Love Accelerate Crisis Management The Anatomy of Peace The Human Side of School Change Summer of Change Our Iceberg Is Melting Tattoos on the Heart Burning the Grass

Colleges That Change Lives

"At the root of many controversies surrounding therapy is one key question: What works? Is efficacy based on the singular curative powers of specialized techniques,

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or do other variables account for patient change? This book proposes the answer, which is not to be found in the languages, theories, or procedural differences of the field's warring camps. Instead, the answer lies in pantheoretical, or common factors--the ingredients of effective therapy shared by all orientations. /// More than 40 yrs of outcome research is pointing the way to what really matters in the therapist's day-to-day work. The editors have assembled researchers and practitioners in the field to analyze the extensive literature on common factors and to offer their own evaluations of what those data mean for therapy, therapists, and consumers. Consistent patterns are revealed in findings from multiple perspectives--clinical, research, quantitative and qualitative, individual and family, and medical and school. The result is a book that interprets the empirical foundation of how people change. Clinicians will especially appreciate the wealth of practical suggestions for using the common factors to improve their daily practice"--Jacket. (PsycINFO Database Record (c) 2006 APA, all rights reserved).

That's Not how We Do it Here!

Outlines an eight-step program by which companies can implement effective large-scale change, noting the importance of shifting employee thinking patterns and citing the stories of more than 100 organizations.

Staying Afloat During Tides of Change

The New Intimacy

Prospective college students and their parents have been relying on Loren Pope's expertise since 1995, when he published the first edition of this indispensable guide. This new edition profiles 41 colleges—all of which outdo the Ivies and research universities in producing performers, not only among A students but also among those who get Bs and Cs. Contents include: Evaluations of each school's program and "personality" Candid assessments by students, professors, and deans Information on the progress of graduates This new edition not only revisits schools listed in previous volumes to give readers a comprehensive assessment, it also addresses such issues as homeschooling, learning disabilities, and single-sex education.

The Heart of Change

Offers real-life success and failure stories and introduces the "see-feel-change" dynamic for changing feelings, rather than just the thought process.

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Girl Meets Change

Offers advice on how to lead an organization into change, including establishing a sense of urgency, developing a vision and strategy, and generating short-term wins.

Change of Heart

Describes how organizations can learn to move swiftly to accommodate change while still providing the necessary structures that nurture employees and long-term success.

A Heart Revealed

The God of Love stared down the barrel of failure-the ultimate loss of Valentine's Day. Five years ago soul mates crossed paths. The timing was off, and first impressions resulted in emotional chaos. Warm and cuddly feelings of love were destroyed. With storm clouds of darkness rolling in, can this chubby klutz save Valentine's Day by reuniting the stubborn couple?

The Power of Spirit

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An easy-to-use psychology primer for anyone wanting to spread progressive social change. Developed so that non-profits, community organizers and others can make science-driven decisions in their advocacy work.

The Heart & Soul of Change

Modern organizational crises are complex, diverse, and frequent. Ineffective crisis management can result in catastrophic loss. *Crisis Management: Resilience and Change* introduces students to best practices for preventing, containing, and learning from crises in our global, media-driven society. While covering the strengths of existing works on crisis management, such as systems, leadership, communication, and stakeholder perspective, this innovative new text goes beyond to include global, ethical, change, and emotional aspects of crisis communication. Using her proven transformative crisis management framework, Sarah Kovoov-Misra illustrates how organizations of all sizes can be adaptable, proactive, resilient, and ethical in the face of calamity.

Change Leadership: The Kotter Collection (5 Books)

Forms and transforms in people, they become strong, focused, and vibrant-and wonderful things can happen. But when the spirit is down, nothing else seems to

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make a difference-because not too much happens. Many of us today find ourselves trapped in just such organizations. The spirit in our workplace, to say nothing of our own spirit, is getting a little tattered, showing the early stages of what Harrison Owen calls "Soul Pollution." Those in the advanced stages may find themselves plagued by exhaustion, high levels of stress, and the abuse of just about anything in sight, including spouses, substances, and fellow workers. So what is the secret to transforming organizations? The answer, says Owen, is simple: we must consciously be what we already are-natural, open, self-organizing systems. In *The Power of Spirit*, Owen examines the world of Spirit/Consciousness in organizations and offers help to those who find themselves dreading another day on the job in an organization seemingly bent on its own destruction, as well as the destruction of its members. He draws from what we are now learning about self-organizing systems to provides a practical application to the world of organizations, revealing the ways in which Spirit shows up in new, emergent organizational forms. Widely known for his Open Space Technology-a broadly used meeting management tool-Owen now pushes well beyond that surface appreciation and suggests deeper applications and implications, showing how what has been experienced in a typical "great meeting" with Open Space can actually be a 365-day-a-year reality. For all those interested in Spirit and spirituality, particularly in the workplace, individuals who are feeling down and out and buried by Soul Pollution in the workplace, and for current practitioners of Open Space Technology who are wondering what comes after a "great meeting"-*The Power of Spirit* will offer a pathway to positive

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transformation.

Renovation of the Heart

Beginning with the words, "'One of the gifts we have received from the twentieth century is a picture of Earth as our shared home,'" Denis Edwards helps the general reader, the preacher, the spiritual director, the student and the theologian tear down the walls that too often separate mysticism, theology, prophecy, poetry, and science.

In a world born of the "'big bang,'" Edwards shows that humanity and the world are together being made into the image of God. The heart of faith is an ecological communion holds together and grows in love toward the fullness of life imaged in the Resurrection of Jesus.

Change of Heart

A thought-provoking, change-inspiring and transformational-driven book, gives readers a new perspective of change and for the first time introduces a process to help you conquer the wave of life's unpredictable circumstances. Change is inevitable. It is a part of life's journey. Some change is easier than others to navigate. Yet, whatever might be going on in your life, by chance or by choice, you

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have the power within to control the outcome. And, although some scenarios might leave emotional wounds, change can be meaningful and welcomes new opportunities for personal growth, prosperity and purpose. That's what you'll discover with Angel Carlton's 6 Stages of Transformation and why this is such an impactful and informative read. You'll learn to become the architect of change, facing it with confidence. You'll be trained to diagnose the symptoms of each stage so that you'll be able to distinguish and determine what you are experiencing is part of the natural process of change. You'll also be introduced to the strategies, or what Angel defines as "self-dedications", so that a greater sense of fulfillment, satisfaction and inner peace is realized. Consider this book your life raft for the times when you're feeling adrift at sea. Allow it to serve as a gentle reminder that change is good. So, grasp it with curiosity embrace it with certainty."The ability to change is the greatest gift we have been given." ~ Angel Carlton

Building a Family Breaks My Heart

Christine is a troubled teen with a dark past. She is miserable in her small town where she feels destined to live her life as an outcast. She has no idea that her true destiny lies in a different town . . . and in a different world, a most brutal world called Atriaa. There she will learn the true meaning of misery, the true meaning of loneliness and shame. And in the arms of a most unlikely candidate, she will also learn the true meaning of love. He is Hannen Fallier, the one they call the foul

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fraigen dropper, revered by men for his fearless feats, yet looked upon by women with open disdain. With a face horribly mauled, he hides behind a mask of shame, deeming himself unworthy of love. That he would seek acceptance from Christine is irony in its purest form. That he would seek her love . . . the ultimate betrayal. **Mature subject matter.**

Leading Change

The acclaimed #1 "New York Times"-bestselling author presents a spellbinding tale of a mother's tragic loss and one man's last chance at gaining salvation. Once again, Picoult mesmerizes and enthralls readers with this story of redemption, justice, and love.

What's the Matter with Kansas?

One of "our most insightful social observers"* cracks the great political mystery of our time: how conservatism, once a marker of class privilege, became the creed of millions of ordinary Americans With his acclaimed wit and acuity, Thomas Frank turns his eye on what he calls the "thirty-year backlash"—the populist revolt against a supposedly liberal establishment. The high point of that backlash is the Republican Party's success in building the most unnatural of alliances: between

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blue-collar Midwesterners and Wall Street business interests, workers and bosses, populists and right-wingers. In asking "what 's the matter with Kansas?"—how a place famous for its radicalism became one of the most conservative states in the union—Frank, a native Kansan and onetime Republican, seeks to answer some broader American riddles: Why do so many of us vote against our economic interests? Where's the outrage at corporate manipulators? And whatever happened to middle-American progressivism? The questions are urgent as well as provocative. Frank answers them by examining pop conservatism—the bestsellers, the radio talk shows, the vicious political combat—and showing how our long culture wars have left us with an electorate far more concerned with their leaders' "values" and down-home qualities than with their stands on hard questions of policy. A brilliant analysis—and funny to boot—What's the Matter with Kansas? presents a critical assessment of who we are, while telling a remarkable story of how a group of frat boys, lawyers, and CEOs came to convince a nation that they spoke on behalf of the People. *Los Angeles Times

The Heart of Change Field Guide

Why is it so hard to make lasting changes in our companies, in our communities, and in our own lives? The primary obstacle is a conflict that's built into our brains, say Chip and Dan Heath, authors of the critically acclaimed bestseller Made to Stick. Psychologists have discovered that our minds are ruled by two different

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systems - the rational mind and the emotional mind—that compete for control. The rational mind wants a great beach body; the emotional mind wants that Oreo cookie. The rational mind wants to change something at work; the emotional mind loves the comfort of the existing routine. This tension can doom a change effort - but if it is overcome, change can come quickly. In *Switch*, the Heaths show how everyday people - employees and managers, parents and nurses - have united both minds and, as a result, achieved dramatic results:

- The lowly medical interns who managed to defeat an entrenched, decades-old medical practice that was endangering patients
- The home-organizing guru who developed a simple technique for overcoming the dread of housekeeping
- The manager who transformed a lackadaisical customer-support team into service zealots by removing a standard tool of customer service

In a compelling, story-driven narrative, the Heaths bring together decades of counterintuitive research in psychology, sociology, and other fields to shed new light on how we can effect transformative change. *Switch* shows that successful changes follow a pattern, a pattern you can use to make the changes that matter to you, whether your interest is in changing the world or changing your waistline.

Switch

Paul Tripp identifies the attitudes and assumptions behind our words and shows how to develop God-honoring communication.

Ecology at the Heart of Faith

First time in print—the fantastic new Celta novel from the award-winning author of Heart Fate. Robin D. Owens returns to the world of the faraway planet Celta in the eighth novel of her award-winning series. Signet D'Marigold's lonely life is shaken when a prophet reveals she is a catalyst for change. But to accept her new life—and the charge of the noble child Avellana—means embracing a danger that may be fatal for them both. Especially when Signet's attraction to her new bodyguard signals a secret enemy sworn to destroy them.

Healing the Heart of Democracy

The revised and updated tenth anniversary edition of the classic, beloved business fable that has changed millions of lives in organizations around the world. Our Iceberg Is Melting is a simple story about doing well under the stress and uncertainty of rapid change. Based on the award-winning work of Harvard Business School's John Kotter, it can help you and your colleagues thrive during tough times. On an iceberg near the coast of Antarctica, group of beautiful emperor penguins live as they have for many years. Then one curious bird discovers a potentially devastating problem threatening their home—and almost no one listens to him. The characters in the story—Fred, Alice, Louis, Buddy, the Professor, and

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NoNo—are like people you probably recognize in your own organization, including yourself. Their tale is one of resistance to change and heroic action, seemingly intractable obstacles and clever tactics for dealing with those obstacles. The penguins offer an inspiring model as we all struggle to adapt to new circumstances. Our Iceberg Is Melting is based on John Kotter's pioneering research into the eight steps that can produce needed change in any sort of group. After finishing the story, you'll have a powerful framework for influencing your own team, no matter how big or small. This tenth anniversary edition preserves the text of the timeless story, together with new illustrations, a revised afterword, and a Q&A with the authors about the responses they've gotten over the past decade. Prepare to be both enlightened and delighted, whether you're already a fan of this classic fable or are discovering it for the first time.

Radical Acceptance

What's the worst thing you can hear when you have a good idea at work? "That's not how we do it here!" In their iconic bestseller *Our Iceberg Is Melting*, John Kotter and Holger Rathgeber used a simple fable about penguins to explain the process of leading people through major changes. Now, ten years later, they're back with another must-read story that will help any team or organization cope with their biggest challenges and turn them into exciting opportunities. Once upon a time a clan of meerkats lived in the Kalahari, a region in southern Africa. After years of

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steady growth, a drought has sharply reduced the clan's resources, and deadly vulture attacks have increased. As things keep getting worse, the harmony of the clan is shattered. The executive team quarrels about possible solutions, and suggestions from frontline workers face a soul-crushing response: "That's not how we do it here!" So Nadia, a bright and adventurous meerkat, hits the road in search of new ideas to help her troubled clan. She discovers a much smaller group that operates very differently, with much more teamwork and agility. These meerkats have developed innovative solutions to find food and evade the vultures. But not everything in this small clan is as perfect as it seems at first. Can Nadia figure out how to combine the best of both worlds--a large, disciplined, well-managed clan and a small, informal, inspiring clan--before it's too late? This book distills Kotter's decades of experience and award-winning research to reveal why organizations rise and fall, and how they can rise again in the face of adversity.

The Heart of a Woman

The international bestseller—now with a new preface by author John Kotter. Millions worldwide have read and embraced John Kotter's ideas on change management and leadership. From the ill-fated dot-com bubble to unprecedented M&A activity to scandal, greed, and ultimately, recession—we've learned that widespread and difficult change is no longer the exception. It's the rule. Now with a new preface, this refreshed edition of the global bestseller *Leading Change* is more

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relevant than ever. John Kotter's now-legendary eight-step process for managing change with positive results has become the foundation for leaders and organizations across the globe. By outlining the process every organization must go through to achieve its goals, and by identifying where and how even top performers derail during the change process, Kotter provides a practical resource for leaders and managers charged with making change initiatives work. *Leading Change* is widely recognized as his seminal work and is an important precursor to his newer ideas on acceleration published in *Harvard Business Review*. Needed more today than at any time in the past, this bestselling business book serves as both visionary guide and practical toolkit on how to approach the difficult yet crucial work of leading change in any type of organization. Reading this highly personal book is like spending a day with the world's foremost expert on business leadership. You're sure to walk away inspired—and armed with the tools you need to inspire others. Published by Harvard Business Review Press.

The Heart of Change

In 1996, John P. Kotter's *Leading Change* became a runaway best seller, outlining an eight-step program for organizational change that was embraced by executives around the world. Then, Kotter and co-author Dan Cohen's *The Heart of Change* introduced the revolutionary "see-feel-change" approach, which helped executives understand the crucial role of emotion in successful change efforts. Now, *The Heart*

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of Change Field Guide provides leaders and managers tools, frameworks, and advice for bringing these breakthrough change methods to life within their own organizations. Written by Dan Cohen and with a foreword by John P. Kotter, the guide provides a practical framework for implementing each step in the change process, as well as a new three-phase approach to execution: creating a climate for change, engaging and enabling the whole organization, and implementing and sustaining change. Hands-on diagnostics—including a crucial "change readiness module"—reveal the dynamics that will help or hinder success at each phase of the change process. Both flexible and scaleable, the frameworks presented in this guide can be tailored for any size or type of change initiative. Filled with practical tools, checklists, and expert commentary, this must-have guide translates the most powerful approaches available for creating successful change into concrete, actionable steps for you and your organization. Dan Cohen is the co-author, with John P. Kotter, of *The Heart of Change*, and a principal with Deloitte Consulting, LLC.

War of Words

It's about heart change, not behavior change. That's the conviction of Tim Chester as he seeks to help everyday Christians "connect the truth about God with our Monday-morning struggles." This interactive book, laid out in workbook fashion, is for newer Christians struggling with sin and for more mature Christians who have

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plateaued in their faith as they seek to find victory over sin in their lives. With a conviction that sanctification is God's work and the journey to holiness is joyful, Chester guides readers through a "change project"-beginning with the selection of one area of life they would like to modify. Each chapter includes a question (e.g., Why would you like to change? What truths do you need to turn to?) to guide readers as they deal with a specific sin or struggle, truths from God's word, and a reflection guide to help readers through their change project.

Leading Change, With a New Preface by the Author

This book is the ultimate guide for women who want to live a healthier, happier and more fulfilling life. The Author provides 5 simple steps towards achieving a better sense of WELLBEING and being the best version of YOU. All too often, in our 21st century, women tend to put other people's needs above their own. As a consequence, they may find themselves either: just living for the weekend, becoming frustrated with a lack of recognition for their work or nurturing role, feeling that the dreams they once had are no longer visible let alone possible or perhaps suffering with a decrease in confidence, a lack of energy and vitality or even experiencing illness and disease. So if you want to improve your health, gain a better control over your work/life balance, feel that you are contributing to the world and leaving a positive legacy behind, banish worries or concerns over your future happiness and if you are ready to make some small changes towards an

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easier and more fulfilled future, then this is the book for you.

Enlightened Leadership

Shows how to turn conflict and disappointment in a relationship into opportunities for learning, mutual growth, and intimacy

In Defense of Looting

As Christians, we know that we are new creations in Jesus. So we try to act differently, hoping this will make us more like Him. But changing our outward behavior doesn't change our hearts. Only by God's grace can we be transformed internally. Renovation of the Heart lays a biblical foundation for understanding what best-selling author Dallas Willard calls the "transformation of the spirit"—a divine process that "brings every element in our being, working from inside out, into harmony with the will of God." This fresh approach to spiritual growth explains the biblical reasons why Christians need to undergo change in six aspects of life: thought, feeling, will, body, social context, and soul. Willard also outlines a general pattern of transformation in each area, not as a sterile formula but as a practical process that you can follow without the guilt or perfectionism so many Christians wrestle with. Don't settle for complacency. Accept the challenge Renovation of the

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Heart offers to become an intentional apprentice of Jesus Christ, changing daily as you walk with Him.

Heart Change

For many of us, feelings of deficiency are right around the corner. It doesn't take much--just hearing of someone else's accomplishments, being criticized, getting into an argument, making a mistake at work--to make us feel that we are not okay. Beginning to understand how our lives have become ensnared in this trance of unworthiness is our first step toward reconnecting with who we really are and what it means to live fully. —from *Radical Acceptance* “Believing that something is wrong with us is a deep and tenacious suffering,” says Tara Brach at the start of this illuminating book. This suffering emerges in crippling self-judgments and conflicts in our relationships, in addictions and perfectionism, in loneliness and overwork—all the forces that keep our lives constricted and unfulfilled. *Radical Acceptance* offers a path to freedom, including the day-to-day practical guidance developed over Dr. Brach's twenty years of work with therapy clients and Buddhist students. Writing with great warmth and clarity, Tara Brach brings her teachings alive through personal stories and case histories, fresh interpretations of Buddhist tales, and guided meditations. Step by step, she leads us to trust our innate goodness, showing how we can develop the balance of clear-sightedness and compassion that is the essence of *Radical Acceptance*. *Radical Acceptance* does

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not mean self-indulgence or passivity. Instead it empowers genuine change: healing fear and shame and helping to build loving, authentic relationships. When we stop being at war with ourselves, we are free to live fully every precious moment of our lives.

Buy-In

A fresh argument for rioting and looting as our most powerful tools for dismantling white supremacy. Looting--a crowd of people publicly, openly, and directly seizing goods--is one of the more extreme actions that can take place in the midst of social unrest. Even self-identified radicals distance themselves from looters, fearing that violent tactics reflect badly on the broader movement. But Vicky Osterweil argues that stealing goods and destroying property are direct, pragmatic strategies of wealth redistribution and improving life for the working class--not to mention the brazen messages these methods send to the police and the state. All our beliefs about the innate righteousness of property and ownership, Osterweil explains, are built on the history of anti-Black, anti-Indigenous oppression. From slave revolts to labor strikes to the modern-day movements for climate change, Black lives, and police abolition, Osterweil makes a convincing case for rioting and looting as weapons that bludgeon the status quo while uplifting the poor and marginalized. *In Defense of Looting* is a history of violent protest sparking social change, a compelling reframing of revolutionary activism, and a practical vision for

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a dramatically restructured society.

The Heart of Hannen

A childless mother faces the hollowing pain of recurrent pregnancy loss and overwhelming disappointment. When her faith plummeted along with the statistics of ever having a child, she refused to accept defeat. Deep within her soul was an undying dream of nurturing children that compelled her to make it a reality. Journey with Tanika, as she goes from the warm memories of her grandmother's house to the bitter cold of the mortuary in her quest to have a family. You will be captivated by the depth of love that arises from the ashes of pain. You will experience her tears of despair. You will jubilantly celebrate the promise of new beginnings and accompany Tanika in mourning painful endings. Most importantly, you will be encouraged to live after the pain of loss and to love without restraint. Building A Family Breaks My Heart will touch your heart, whether you have or have not experienced the unspeakable pain of miscarriage, pregnancy loss, or stillbirth.

You Can Change

This impressive collection features the best works by John P. Kotter, known worldwide as the authority on leadership and change. Curated by Harvard Business

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Review, the longtime publisher of some of Kotter's most important ideas, the Change Leadership set features full digital editions of the author's classic books, including bestsellers Leading Change, The Heart of Change, and A Sense of Urgency, as well as "What Leaders Really Do" and his newly published book Accelerate, which is based on the award-winning article of the same name that appeared in Harvard Business Review in late 2013. Kotter's books and ideas have guided and inspired leaders at all levels. He is the Konosuke Matsushita Professor of Leadership, Emeritus at Harvard Business School, an award-winning business and management thought leader, a successful entrepreneur, and an inspirational speaker. His ideas have helped to mobilize people around the world to better lead organizations, and their own lives, in an era of increasingly rapid change. This specially priced collection offers Kotter's best practical advice, management insights, and useful tools to help you successfully lead and implement change in your organization—and master the art of change leadership.

A Heart in Love

A young woman healing from a broken past catches the eye of a confirmed bachelor in this sizzling historical romance set in New England in 1931.

Accelerate

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"Summer of Change" staged in New Mexico during the hot summer months of 1973 is filled with complex conflicts on many levels including bullying, abandonment, greed and environmental concerns. MatiLou is eleven, the brightest one in her class and an only child. She's wished for a sister and on the hottest day, PerryAnn, who is fourteen, appears on Grandma Waters' cactus farm next door. PerryAnn's grandmother sells the minerals rights under the farm and begins drinking heavily, while in the midst of grieving the loss of her only son, PerryAnn's father. The threat of external change to the beloved cactus farm looms throughout the story because three men in steel toe boots have come to stake a well right in front of Grandma Waters' house. In the midst of it all, the girls make a trek to the highest hill at the park without telling anyone they're going. Their reasons for hiking to the hill are at odds and both girls have life threatening experiences as a result the trip. Although some experiences in "Summer of Change" are based in reality, the novella is fiction and the characters are created and not meant to describe actual people.

Crisis Management

Hope for American democracy in an era of deep divisions In Healing the Heart of Democracy, Parker J. Palmer quickens our instinct to seek the common good and gives us the tools to do it. This timely, courageous and practical work—intensely personal as well as political—is not about them, "those people" in Washington D.C., or in our state capitals, on whom we blame our political problems. It's about us, "We

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the People," and what we can do in everyday settings like families, neighborhoods, classrooms, congregations and workplaces to resist divide-and-conquer politics and restore a government "of the people, by the people, for the people." In the same compelling, inspiring prose that has made him a bestselling author, Palmer explores five "habits of the heart" that can help us restore democracy's foundations as we nurture them in ourselves and each other: An understanding that we are all in this together An appreciation of the value of "otherness" An ability to hold tension in life-giving ways A sense of personal voice and agency A capacity to create community Healing the Heart of Democracy is an eloquent and empowering call for "We the People" to reclaim our democracy. The online journal Democracy & Education called it "one of the most important books of the early 21st Century." And Publishers Weekly, in a Starred Review, said "This beautifully written book deserves a wide audience that will benefit from discussing it."

The Anatomy of Peace

Whether chosen and celebrated--like going off to college or welcoming your first baby--or unexpected and anxiety-inducing--like losing a job or grappling with a broken trust--all change brings stress. Kristen Strong knows about change--especially the kind you didn't choose or expect. What she's fought hard to learn over the years is that change is not something to be feared but something to be received as a blessing from a God who, more often than not, works through

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change, not in spite of it. Strong has learned to see change not as a grievance but as a grace. In this hope-filled book, she shows women how when we follow God's will, we receive blessings of contentment, purpose, and renewed strength. She encourages women to see change not as the end of their story but as the scenery for this part of life's journey. And she offers practical advice for coping with change in every part of life. Anyone who has struggled to adjust to life's transitions will welcome this warm and personal perspective.

The Human Side of School Change

Father Boyle started Homeboy Industries nearly 20 years ago, which has served members of more than half of the gangs in Los Angeles. This collection presents parables about kinship and the sacredness of life drawn from Boyle's years of working with gangs.

Summer of Change

Two business experts explain their Key to Renewal program and recommend that businesses striving for a "change-friendly" environment should identify current successes and pinpoint their causes

Our Iceberg Is Melting

Evans draws on an understanding of human behaviour and organisational functioning to provide practical guidance on leading schools through the varied dimensions of change, including problem solving, communication, and staff motivation.

Tattoos on the Heart

You've got a good idea. You know it could make a crucial difference for you, your organization, your community. You present it to the group, but get confounding questions, inane comments, and verbal bullets in return. Before you know what's happened, your idea is dead, shot down. You're furious. Everyone has lost: Those who would have benefited from your proposal. You. Your company. Perhaps even the country. It doesn't have to be this way, maintain John Kotter and Lorne Whitehead. In Buy-In, they reveal how to win the support your idea needs to deliver valuable results. The key? Understand the generic attack strategies that naysayers and obfuscators deploy time and time again. Then engage these adversaries with tactics tailored to each strategy. By "inviting in the lions" to critique your idea--and being prepared for them--you'll capture busy people's attention, help them grasp your proposal's value, and secure their commitment to

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implementing the solution. The book presents a fresh and amusing fictional narrative showing attack strategies in action. It then provides several specific counterstrategies for each basic category the authors have defined--including:

- Death-by-delay: Your enemies push discussion of your idea so far into the future it's forgotten.
- Confusion: They present so much data that confidence in your proposal dies.
- Fearmongering: Critics catalyze irrational anxieties about your idea.
- Character assassination: They slam your reputation and credibility.

Smart, practical, and filled with useful advice, Buy-In equips you to anticipate and combat attacks--so your good idea makes it through to make a positive change.

Burning the Grass

In the great modern narrative nonfiction tradition of Ryszard Kapuściński, *Burning the Grass* is a literary masterpiece of true crime based on the April 2010 murder of Eugène Terre'Blanche, firebrand leader of the far-right AWB (Afrikaner Weerstandsbeweging--the Afrikaner Resistance Movement), who espoused white Afrikaner rule even as it was ending in South Africa. It tells a universal story of small-town life where every face is familiar and people's immediate experience is hardly touched by national trends or ideologies. Jagielski intrudes on the intimate lives of the inhabitants to give us writing that jumps off the page for its immediacy, scope, and ambition. Never before has there been a book about South Africa like this. A white Afrikaner runs the Blue Crane Tavern on the outskirts of Ventersdorp

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that caters to blacks, a failing enterprise that he clings to obstinately. A black African is a local politician from the township of Tshing who commutes to the Town Hall in the white town as an advisor to the local government, but who is never asked for his advice. Everyone knows Eugène Terre'Blanche--for his cruelty to the workers on his farm as much as for his leadership of the AWB. The Boardman family--outcasts for being of British descent in an Afrikaner world--are at the center of Jagielski's story, a family that is ostracized almost equally by their black and white neighbors. Like Janet Malcolm in her true-crime narratives, or even Truman Capote in *In Cold Blood*, Jagielski uses death to enter into life, keeping our faces close enough to the pulse of it to let us smell the blood and know it as our own.

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