

## Ycmou Question Paper Mba External

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### Anglo-American Cataloging Rules

A guide for establishing and managing an interior design firm. Includes legal, financial, management, marketing and administrative advice, and sample forms and documents. Annotation copyright by Book News, Inc., Portland, OR

### Political Research

Voices of Emancipation seeks to recover the lives and words of former slaves in vivid detail, mining the case files of the U.S. Pension Bureau, which administered a huge pension system for Union veterans and their survivors in the decades following the Civil War. The files contain an invaluable, first-hand perspective of slavery, emancipation, black military service, and freedom. Moreover, as Pension Bureau examiners began interviewing black Union veterans and their families shortly after the Civil War, the files are arguably among the earliest sources of ex-slaves reflecting on their lives, occurring decades before better-known WPA Slave Narratives of the 1930s took place. Voices of Emancipation explores the words of former slaves topically, beginning with recollections of slavery, moving on to experiences of military service in the Civil War, the transition to freedom, and finally to reflections on marriage and family before and after emancipation. With an introduction that places the pension files in context and presents the themes of the book, and historical commentary interwoven throughout the excerpts of the interviews themselves, Elizabeth A. Regosin and Donald R. Shaffer effectively introduce the files and the treasures they contain to students and general readers, but also provide specialists with an indispensable research tool.

### Don't Face Time!

### Good to Great

## **Making Political Science Matter**

This book is open access under a CC BY 4.0 license. This book describes the history, structure and institutions of open and distance education in six countries: China, India, Russia, Turkey, South Africa and South Korea. It describes how open and distance education is evolving in a digital age to reflect the needs and circumstances of the national higher education systems in these countries. It also explores the similarities and differences between how their open and distance higher education systems are managed and structured. This book is the second in a series, following Open and Distance Education in Australia, Europe and the Americas (Springer 2018). Both books compare and draw conclusions about the nature of open and distance education in the context of various national higher education systems. In a digital era characterized by the growing use of online, open and distance education, this book will prove particularly valuable for policy-makers and senior administrators who want to learn about establishing or expanding open and distance education services. In addition, it offers a valuable reference guide for researchers, academics and students interested in understanding the different approaches to open and distance education.

## **Managerial Economics Crash Course**

This Second Edition has been updated to include a brand new chapter on yield management, plus a human resources chapter refocused to cover current trends in training, employee empowerment, and reducing turnover. In addition, you'll discover how to increase efficiency with today's hospitality technology--from electronic lock to front office equipment.

## **Paramedic Interview Questions and Answers**

First Published in 1991. Routledge is an imprint of Taylor & Francis, an informa company.

## **Hotel Management Catering Technology**

Policy for Open and Distance Learning considers the questions that planners and policy makers in open and distance learning need to address at any level of education. Starting by analysing the range of purposes for which open and distance learning is used, the book places the issues in context and examines experience in both the public and private sector. As well as discussing in detail new agenda set by new information and communication technologies, the book covers: \* Inputs \* Processes \* Outcomes. The editors, Hilary Perraton and Helen Lentell, have drawn together an international team of contributors who have examined the varied roles of the new technologies as well as low-technology approaches to open and distance learning throughout the world. This book will be invaluable to policy makers in education and those planning or managing open and distance learning programmes. It will also be of interest to students and teachers of education and anyone concerned with comparative education.

## **Hotel Front Office Management**

\*Winners - British Book Design Awards 2014 in the category Best Use of Cross Media\* Get access to an interactive eBook\* when you buy the paperback (Print paperback version only, ISBN 9781446296424) Watch the video walkthrough to find out how your students can make the best use of the interactive resources that come with the new edition! With each print copy of the new 3rd edition, students receive 12 months FREE access to the interactive eBook\* giving them the flexibility to learn how, when and where they want. An individualized code on the inside back cover of each book gives access to an online version of the text on VitalSource Bookshelf® and allows students to access the book from their computer, tablet, or mobile phone and make notes and highlights which will automatically sync wherever they go. Green coffee cups in the margins link students directly to a wealth of online resources. Click on the links below to see or hear an example: Watch videos to get a better understanding of key concepts and provoke in-class discussion Visit websites and templates to help guide students' study A dedicated Pinterest page with wealth of topical real world examples of marketing that students can relate to the study A Podcast series where recent graduates and marketing professionals talk about the day-to-day of marketing and specific marketing concepts For those students always on the go, Marketing an Introduction 3rd edition is also supported by MobileStudy - a responsive revision tool which can be accessed on smartphones or tablets allowing students to revise anytime and anywhere that suits their schedule. New to the 3rd edition: Covers topics such as digital marketing, global marketing and marketing ethics Places emphasis on employability and marketing in the workplace to help students prepare themselves for life after university Fun activities for students to try with classmates or during private study to help consolidate what they have learnt (\*interactivity only available through VitalSource eBook)

## **A Model Discipline**

Services Marketing: People, Technology, Strategy is the eighth edition of the globally leading textbook for Services Marketing by Jochen Wirtz and Christopher Lovelock, extensively updated to feature the latest academic research, industry trends, and technology, social media and case examples. This textbook takes on a strong managerial approach presented through a coherent and progressive pedagogical framework rooted in solid academic research. Featuring cases and examples from all over the world, Services Marketing: People, Technology, Strategy is suitable for students who want to gain a wider managerial view of Services Marketing.

## **Open and Distance Education in Asia, Africa and the Middle East**

This book is useful for B.Com., M.Com., and MBA students of all Indian Universities. Presentation of various aspects of entrepreneurship is the most salient features of this book. Clarity of all topics has been given throughout. Description of the most difficult topics, in a simple and easy to follow style, has been the authors main attempt. At the end of the each chapter Assessment Questions are included in this

book. Glossary, Bibliography, Author Index, Subject Index and Abbreviations are incorporated at the end of the book.

## **Concepts in Strategic Management**

### **Quantitative Techniques in Management, 3e**

This book over the years has proved to be a great architect in shaping student's ability to master Logical Reasoning and Data Interpretation for CAT examination. The fifth edition covers all the fundamental and advanced topics, supported by ample number of worked out examples, caselets, and exercises. It also provides clarity and knowledge of the concepts and questions that are asked in various MBA entrance examinations such as XAT, SNAP, IIFT, IRMA, MAT, NMAT, etc.

### **Services Marketing**

The revised and updated Fifth Edition gives an in-depth and incisive analysis of the basic principles of strategic management. The exposition of these principles is reinforced by seven case studies that encompass the broad spectrum of Indian companies. These case studies are culled mainly from manufacturing and information technology, and include both private and public sector units. The case studies will be of immense help to the budding managers as well as provide them with the requisite practical orientation for understanding the strategic management issues. The inclusion of the concepts, theory and case studies in a single, compact volume is the main feature of the book, which makes the subject easier to understand and learn. Intended primarily as a textbook for postgraduate students of management and commerce, this book is of immense help to all those attending management development and executive development programmes.

New to This Edition • A brief section on 'Government Initiatives' is added in Chapter 4. • Section on 'CSR activities mandated by the Government of India', have been incorporated in Chapter 5. • A new case study on Indian Airline has been introduced. • All case studies of the previous edition have been updated with latest company information and development.

### **More Than Friends**

The tools of Quantitative Techniques are essential for every Commerce and Management student of the modern business world. This book is designed according to the syllabus of MBA/PGDBA course students.

### **Managerial Economics**

Political Research: An Introduction has been designed to provide an excellent starting point for those new to the area of Research Methods. It assumes no prior knowledge of the subject and sets out the key issues involved in doing research in Politics. It guides students through a complex and often daunting subject by exploring the many concepts associated with the field, as well as offering practical advice on research practices and information resources. Features and benefits of

this textbook include: \* boxed case studies in each chapter to illustrate and clarify key concepts, and highlight the practical use of different research methods \* a useful glossary, giving easy access to definitions of key terms \* a dedicated web-site containing sample material, extra case studies, important links, and essential resources for both teachers and students.

## **Compendium General English (Eng.-Eng.)**

Early traders dealt with competition on a relatively smaller scale as we do today. Most businesses were run mainly on the business acumen and knowledge of the trader without much study about the theories that ruled the world of business. While Economics has existed as a branch of knowledge since the ancient era, managerial economics is an emerging branch of economics which integrates business theories with practical business applications. In early days when business was less competitive, the application of economics to business was not considered to be important. But with the considerable amount of changes in the business landscape, and the cut-throat competition that dominates every aspect of business makes it important for business leaders in today's world to understand economic theories and apply it prudently to the business to ensure steady growth and profits and to achieve the desired business goals.

## **Logical Reasoning and Data Interpretation for the CAT**

Political science is an intensely quantitative discipline, and models are central. Political scientists use models—formal and informal, statistical and qualitative—to investigate and illuminate causal mechanisms, generate comparative data, and understand the conditions under which certain outcomes are expected to occur. But how do we justify and rationalize the method? Why test predictions from a deductive, and thus truth-preserving, system? David Primo and Kevin Clarke tackle these central questions in this novel work of methodology.

## **Quantitative Techniques**

The 1998 Revision includes changes and corrections authorized by the Joint Steering Committee for Revision of AACR since 1988, including amendments authorized through 1997.

## **Contemporary Strategic Management**

KNOWLEDGE ENGINEERING (KE) and data mining are areas of common interest to researchers in AI, Pattern Recognition, Statistics, Databases, Knowledge Acquisition, Data Visualization, high performance computing, and expert systems. This book is divided in to seven major parts. Part one has focused on document and multi-document reconstruction and summarization, Medical Imaging, Opinion Mining, PCA & LDA, Cross co-relation and phase based matching. Whereas the Part two covers application areas of Data Mining like Data Cleaning, Weather forecasting and Web Mining. Part three covers HCI, ECG, Direct Manipulation Interface, Face Recognition in crowd, Gesture recognition for Mobile, Chaotic dynamics, epilepsy and Alzheimer's diagnosis, CAL, Devanagri character

recognition and Speech Databases. Web Mining related areas like Clustering, Web usage Mining, Web log analysis, BI, Web indexing, Crawlers and Link Mining are covered in part four. The algorithms of Data Mining related to Decision Trees, Association Rules and Tries base Apriori algorithm, Decision support and GIS are covered in Part five. The sixth number part covers aspects of Security like density based approach, intrusion detection in Oracle, unbalanced datasets and dark block extraction. The last part number seven contains the other allied areas of Data Mining for the applications like customer review, SOA-Governance & planning, Mobile Ad-Hoc networks, KE Framework for technical education institutes, time series analysis, extraction of genetic features, KD in Agriculture crop production, Earthquake prediction and Credit Card fraud detection.

## **Marathi Reading Course**

The Ladies man, Donavan has been struck by Cupid's bow and arrow. He's being stalked by a lady he ghosted in a bar. But after texted her back and forth, he falls in love with her words. When he received a picture notification of his new Boo, Tonie he was smitten by her striking beauty. Tonie's only request was " Don't Face Time" her! This is a super charged mystery, thriller and love story all in one short book! It's suspenseful, intriguing and a fire read! A little twisted and disturbing but what did you expect?.

## **Entrepreneurial Development**

This classic volume achieves a remarkable width of appeal without sacrificing scientific accuracy or depth of analysis. It is a valuable contribution to the study of business efficiency which should be read by anyone wanting information about the developments and place of management, and it is as relevant today as when it was first written. This is a practical book, written out of many years of experience in working with managements of small, medium and large corporations. It aims to be a management guide, enabling readers to examine their own work and performance, to diagnose their weaknesses and to improve their own effectiveness as well as the results of the enterprise they are responsible for.

## **Quantitative Techniques**

Core Java for Beginners has been written keeping in mind the requirements of B.Tech and MCA students. The book introduces the core concepts of Java, along with the knowledge of fundamentals required for developing programs. Starting from the basic concepts of object-oriented programming languages, the book covers an entire range of topics, including advanced topics like RMI, JDBC, and so on. The text is replete with several examples to facilitate better understanding of the intricacies of the programming language. KEY FEATURES • Incorporates features of Java 2 and J2SE • Discusses exception handling in depth • Discusses garbage collection • Introduces new pedagogical feature 'Remember', which recapitulates the key points discussed and also clarifies finer programming and conceptual points • Presents around 350 tested programs with outputs and reinforces the learning through exercises

## **Knowledge Engineering**

This book provides a complete abstract algebra course, enabling instructors to select the topics for use in individual classes.

## **Organizational Change and Development**

Increasingly, students worldwide are seeking post-secondary education to acquire new skill-sets and credentials. There is an explosion of community college models that provide educational opportunities and alternative pathways for students who do not fit the traditional higher educational profile. This book focuses on economic models to help local and national economies develop strong workforce training, humanitarian models to bring about social mobility and peace, transformative models to help institutions expand and keep up with societal needs, and newly created models that respond to the educational and training needs of a constantly changing world. These models seek to capture the imagination of those who are committed to learning about what works in higher education and in particular, the impact community college models are having on the changing nature of world social, political and economic landscapes. With contributors representing 30 countries, this book presents an international perspective.

## **Supply Chain Metrics that Matter**

Quantitative Techniques: Theory and Problems adopts a fresh and novel approach to the study of quantitative techniques, and provides a comprehensive coverage of the subject. Essentially designed for extensive practice and self-study, this book will serve as a tutor at home. Chapters contain theory in brief, numerous solved examples and exercises with exhibits and tables.

## **Community College Models**

What are friends for? In these six sexy stories, BFFs discover there's more to friendship than a few pats on the back and lending a shoulder to cry on when things get rough: Choosing Carter: When Bryn McKay's brother escapes from prison bent on revenge, she invites her best friend, naturalist and outdoor guide Carter Danielson, away on a weekend rafting trip to help her de-stress--and she wouldn't mind if things turned romantic. Carter is a recovering alcoholic who shies away from commitment despite his confusing feelings for Bryn. Then her brother shows up and they must flee for their lives. Will imminent danger prompt Carter to finally figure out where his heart lies? Sweet Texas Kiss: Gavin Cooper can't wrap his mind around why country music superstar Macy Young would end up inheriting his family home. Seeing his childhood memories handed over to the first woman to break his heart stings. Luckily, Macy can't sell the house for one year--plenty of time for him to find a way to get it back. Can a country star and a country veterinarian find a way to bury their animosity and rediscover their first love in the process? Desperate Obsession: Jake Fowler lost his girl, Alex Mack, to a fast-talking pilot, but now, as a special branch detective at London's Heathrow airport, he's discovered his rival is a courier for a terrorist organization. As Alex becomes embroiled in the operation, Jake must convince her that his suspicions stem from

more than jealousy--before she's in too deep to get out. Just My Type: Janiyah Henderson enjoys her stress-free post-college life, but when her dad insists she can't handle a "real job," she's determined to prove him wrong. Her high-spirited ways clash with the conservative instincts of her new boss, accountant Fredrick Jenkins, yet attraction brews between them. When Fredrick shows Janiyah the man behind the numbers, she realizes she could be just the type of woman he needs. Wynter's Journey: Tragedy tore Wynter and Sam apart before he could tell her how he felt about her. Now fate has dropped her off on his doorstep, widowed, desperately broke, and very pregnant. His sense of honor dictates that he take her in, but soon old feelings resurface. Now the one person he'd wanted to leave behind is the one person he can't let go. Coming Home: No woman ever really forgets her first love. Callie Sorenson's was tall, tanned, and--as her older brother's best friend--completely off limits. But now fate has brought her back home, where Callie quickly realizes that old feelings die hard. Can Danny McCutcheon win over the woman she's become? Sensuality Level: Sensual

## **Knowledge and Its Organization**

### **Hello Now**

### **Core Java for Beginners, 3rd Edition**

Distance and Blended Learning in Asia is a unique and comprehensive overview of open, distance learning (ODL) and information and communication technology (ICT) in Asian education and training. Broad in coverage, this book critically examines ODL and ICT experiences from Japan to Turkey and from Sri Lanka to Mongolia - drawing conclusions from the successes and failures, and recommending ways in which planning, management and practice may be developed for the world's largest concentration of adult open and distance learners. This pioneering book draws on Asian theory, research and practice to identify the strengths, weaknesses and challenges in all sectors of Asian education and training. It critically and insightfully discusses the ideas, skills and practices that are necessary to advance knowledge in leadership and management, professional development, innovation and quality assurance and research and diffusion. Distance and Blended Learning in Asia provides an insightful, informative and critical review of ODL / ICT developments in schools, open schooling, colleges, universities, workplace training, professional development and non-formal adult and community education. The book is an invaluable reference for ODL / ICT professionals, educators and students anywhere in the world, and is essential reading for all of those involved in ODL / ICT in Asia.

### **Policy for Open and Distance Learning**

The Challenge Built to Last, the defining management study of the nineties, showed how great companies triumph over time and how long-term sustained performance can be engineered into the DNA of an enterprise from the very beginning. But what about the company that is not born with great DNA? How

can good companies, mediocre companies, even bad companies achieve enduring greatness? The Study For years, this question preyed on the mind of Jim Collins. Are there companies that defy gravity and convert long-term mediocrity or worse into long-term superiority? And if so, what are the universal distinguishing characteristics that cause a company to go from good to great? The Standards Using tough benchmarks, Collins and his research team identified a set of elite companies that made the leap to great results and sustained those results for at least fifteen years. How great? After the leap, the good-to-great companies generated cumulative stock returns that beat the general stock market by an average of seven times in fifteen years, better than twice the results delivered by a composite index of the world's greatest companies, including Coca-Cola, Intel, General Electric, and Merck. The Comparisons The research team contrasted the good-to-great companies with a carefully selected set of comparison companies that failed to make the leap from good to great. What was different? Why did one set of companies become truly great performers while the other set remained only good? Over five years, the team analyzed the histories of all twenty-eight companies in the study. After sifting through mountains of data and thousands of pages of interviews, Collins and his crew discovered the key determinants of greatness -- why some companies make the leap and others don't. The Findings The findings of the Good to Great study will surprise many readers and shed light on virtually every area of management strategy and practice. The findings include: Level 5 Leaders: The research team was shocked to discover the type of leadership required to achieve greatness. The Hedgehog Concept (Simplicity within the Three Circles): To go from good to great requires transcending the curse of competence. A Culture of Discipline: When you combine a culture of discipline with an ethic of entrepreneurship, you get the magical alchemy of great results. Technology Accelerators: Good-to-great companies think differently about the role of technology. The Flywheel and the Doom Loop: Those who launch radical change programs and wrenching restructurings will almost certainly fail to make the leap. "Some of the key concepts discerned in the study," comments Jim Collins, "fly in the face of our modern business culture and will, quite frankly, upset some people." Perhaps, but who can afford to ignore these findings?

## **India Higher Education Report 2015**

From Carnegie Medal finalist Jenny Valentine comes a bold new story about the boundlessness of love and second chances, perfect for fans of David Levithan's Every Day. Jude doesn't believe in love, or magic. Life is little more than ordinary. That is, until Jude's mother loses her job and moves them to a little town by the sea to live with Henry Lake--an eccentric old man with rooms to rent. Henry is odd, the town is dull, and worst of all, Jude feels out of place and alone. So when Novo turns up in the house across the street, dressed all in black and looking unbearably handsome, Jude's summer takes an immediate turn for the better. But Novo isn't all that he seems to be--or maybe he's more than Jude can possibly understand. Novo is pure magic--someone who can bend and stretch the bounds of time. Someone who wakes up in different places and at different points in history with utter regularity. He knows that each Now is fleeting, that each moment is only worth the energy it expends on itself, and that each experience he has will be lost to him before long. But Jude and Novo form a bond that shifts reality for both of them. Jude begins to question what forever really means--only to find out that

Novo knows that forever isn't real. And when things go horribly wrong, Jude and Novo are faced with an impossible question that may change both of their lives irreparably--what is worth sacrificing for love? A stunningly written, compelling exploration of the universality of love--and what it means to live in the moment--that quite literally defies both logic and time. A love story without borders that reflects the best of our modern world. Praise for Hello Now: \* "Babbitt's Tuck Everlasting revisioned as a passionate YA love story, this is an exquisitely told romantic fantasy, golden yet lacerating." --BCCB, STARRED REVIEW

## Poetry and Commitment

How to Conquer the Effective Frontier and Drive Improved Value in Global Operations Growth has slowed. Volatility has increased and the world is more global. Brands are defined by innovation and services. Supply chain excellence matters more than ever. It makes a difference incorporate performance. One cannot snap their fingers and deliver supply chain success. It happens over the course of many years. It is measured in inches not miles. In this book, the author evaluates the progress of over a hundred companies over the period of 2006-2013. Success drives value. The effective supply chain makes a difference in winning a war, saving a patient, and driving commerce; but it also makes a difference in a community having clean air, potable water, and a standard of living. Mistakes are hard to overcome. Supply Chain Metrics that Matter tells this story. The book links corporate financials to supply chain maturity. In the book, the author analyzes which metrics matter. The author Lora M. Cecere is a supply chain researcher as well as an authority in supply chain technology. She helps companies gain first mover advantage. In the book, Cecere provides concrete, actionable steps to align and balance the supply chain to drive value. The book explores the crossover between supply chain efficiency and financial growth with topics such as: Outlining the metrics that matter, the metrics that don't Progress in industry sub-segment in improving inventory, cash, productivity and margin The management techniques that improve performance Sharing insights on how metrics change as the supply chain matures The roadmap to improve performance. Today, supply chains are global and dynamic. They are rapidly evolving. Companies that constantly seek out new solutions and opportunities for improvement drive differentiation. In a market where growth is stalled and many companies are stuck in driving supply chain performance, this book provides a clear, concise framework for a more modern, effective supply chain.

## Marketing

The book focuses on change and development as organizational phenomena. The entire text is divided into 5 sections viz., Understanding Organizational Processes and Change, Management of Change, Nature of Organizational Development, OD Interventions and Strategies, and Contemporary Issues in OD, as the concluding part. With a strong conceptual foundation, the book takes the readers through the entire processes and stages of change as seen and experienced worldwide. The main strength of the book lies in its exhaustive treatment to a wide array of topics along with various exhibits on change management in Indian and global organizations. The role of leadership, organizational culture and technology as integral parts of any change initiative are dealt with in detail. Later part of the

book covers various OD models and tools, change management strategies and contemporary issues such as diversity management. The language is simple and enhances learning for the reader with various snapshots of different stages/levels of change and OD at organizations worldwide. The book is aimed at MBA students who specialize in HR and Strategy areas. Industry practitioners and change consultants will also benefit greatly with the title.

## **Professional Practice for Interior Designers**

In the tradition of great literary manifestos, Norton is proud to present this powerful work by Adrienne Rich. With passion, critical questioning, and humor, Adrienne Rich suggests how poetry has actually been lived in the world, past and present. In this essay, which was the basis for her speech upon accepting the National Book Foundation's Medal for Distinguished Contribution to American Letters, she ranges among themes including poetry's disparagement as "either immoral or unprofitable," the politics of translation, how poetry enters into extreme situations, different poetries as conversations across place and time. In its openness to many voices, *Poetry and Commitment* offers a perspective on poetry in an ever more divided and violent world. "I hope never to idealize poetry—it has suffered enough from that. Poetry is not a healing lotion, an emotional massage, a kind of linguistic aromatherapy. Neither is it a blueprint, nor an instruction manual, nor a billboard."

## **STRATEGIC MANAGEMENT**

### **Distance and Blended Learning in Asia**

This comprehensive text offers an engaging look into new and traditional strategic management topics. Its thorough coverage helps students develop an understanding of the wide range of theories and research available in this field—from competitive strategy and industry analysis to environmental trends and ethics. Integration of international, as well as specifically Canadian, issues and examples throughout provides an essential understanding of both Canadian global economics and its impact on business activities in any location.

### **Production and Operations Management**

"The ultimate guide to anyone who is serious about passing the selection interview for becoming a Paramedic. It contains lots of sample interview questions and answers to assist you during your preparation and provides advice on how to gain higher scores. Created in conjunction with serving Paramedics, this comprehensive guide includes: How to prepare for the interview to ensure success. Gaining higher scores in order to improve career opportunities. Sample interview questions. Answers to the interview questions. Insider tips and advice. Advice from serving Paramedics."--back cover.

### **Basic Abstract Algebra**

An Australasian adaptation of Robert Grant's successful text with examples from Australia, New Zealand and the Asia-Pacific region. With an emphasis on competitive advantage, this text provides students with an up-to-date and comprehensive coverage of core topics and concepts including the impact of the global financial crisis. Consideration is given to all types of organisations, including public sector organisations, and steers away from an excessive focus on large organisations. The text also incorporates up-to-date detailed cases on Australasian organisations, such as Cascade Brewery Company, Malaysian Airlines and Bunnings Warehouse.--Publisher.

## **The Practice of Management**

The unprecedented expansion of higher education in India and the proliferation of providers in turn have posed enormous challenges to equity, quality and financing of the sector. The India Higher Education Report 2015 traces the evolution of higher education and discusses the key role of committees and commissions whose reports and recommendations form the backdrop of contemporary developments. Authoritative and comprehensive, the volume examines a range of themes including equity, financing, employment, quality, and governance. It also engages with new and recent data as well as current issues and debates. The volume will be an important resource for academics, policy makers, civil society organisations, media and those concerned with higher education. It will also be useful to scholars and researchers of public policy, sociology and economics.

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